



TEMPORARY 2020 TERMS AND CONDITIONS (RE: COVID-19)

Multi-Day and Package Tours

Guest and Reseller Bookings

This applies to all package tour bookings for travel between July 1-Nov. 28, 2020 and is limited to trips operated by Frontiers North Inc.

DEPOSIT:

\$750 CAD per person, due at time of booking. Reservations must be accompanied by the guests' names in full.

FULL PAYMENT:

Due 60 days prior to departure.

Final payment must be made no later than 60 days prior to departure. Once final payment has been received and confirmed, our standard cancellation and refund policy applies based on the 2020 travel year.

Guests have the option to defer their booking to a future year by advising a Frontiers North Adventure Planner no less than 60 days prior to departure, at time of final payment. See our full terms and conditions at frontiersnorth.com for more info.

In the event that reservations must be cancelled, refunds will be made according to the following schedule:

- Booking-61 days prior to departure: \$500 CAD per person, non-refundable
- 60-0 days prior to departure: 100% of total invoice, non-refundable

No refunds are available for charter flights that are included in the itineraries. No partial refunds or credits will be given for services not used.

As many advance logistical arrangements have been made prior to the operation of these trips, we must adhere to the cancellation policies. We strongly suggest guests purchase comprehensive travel insurance coverage.

The guest or agent/wholesaler is responsible for advising of cancelled space requests and for relaying accurate guest arrival information and special requests for the guest in a timely manner. The guest or agent/wholesaler is also responsible for having the guest complete the Frontiers North Adventures Tour Registration and Waiver Forms and for having these forms submitted to our office in a timely manner.

Rates are subject to change and if necessary, these changes will be passed on to you and your guests.