

TERMS AND CONDITIONS – Guest and Reseller Multi-Day and Package Tours

SCHEDULE OF KEY DATES

AT TIME OF BOOKING:	\$750 CAD per person, non-refundable True North Deposit due. Reservations must be accompanied by the guests' names in full.
120 DAYS PRIOR TO DEPARTURE:	Full payment and proof of insurance coverage due.

IMPORTANT INFORMATION

Comprehensive travel insurance is mandatory. It is the responsibility of the traveller to secure adequate insurance coverage for the level of protection they desire.

The guest or agent/wholesaler is responsible for advising of cancelled space requests, relaying accurate guest arrival information and special requests, as well as for having the guest complete the Frontiers North Tour Registration and Waiver Forms; and for having these forms submitted to Frontiers North Inc. in a timely manner. Rates are subject to change and if necessary, these changes will be passed on to you and your guests.

CANCELLATION POLICY

In the event that reservations must be cancelled, refunds will be made according to the following schedule:

- Booking-121 days prior to departure: \$750 CAD per person, non-refundable
- 120-61 days prior to departure: 50% of total invoice, non-refundable
- 60-0 days prior to departure: 100% of total invoice, non-refundable

No refunds are available for charter flights that are included in the itineraries. No partial refunds or credits will be given for services not used. As many advance logistical arrangements have been made prior to the operation of these trips, we must adhere to the cancellation policies.

Frontiers North Inc. reserves the right to cancel any booking in the rare event of insufficient enrollment. In that event, booked guests or the agent/wholesaler will be notified no later than thirty (30) days prior to the booking start date and a refund of any payments made by the guest or the agent/wholesaler to Frontiers North Inc. will be issued.

For our full terms and conditions, visit frontiersnorth.com.

